

THE FTC'S CONSUMER SENTINEL NETWORK



- **Use this FREE tool from the Federal Trade Commission in your investigations**
- **Search millions of fraud and identity theft complaints**
- **Connect with thousands of your fellow law enforcers**

What

Consumer Sentinel is a secure online database of millions of consumer fraud and identity theft complaints available only to Law Enforcement. Complaints in Consumer Sentinel are about:

- Identity Theft
- Computers, the Internet, and Online Auctions
- Advance-fee Loans and Credit Scams
- Sweepstakes, Lotteries, and Prizes
- Foreign Money Offers
- Business Opportunities and Work-at-Home Schemes
- Grants, Scholarships, and Job Offers
- Telemarketing
- Investment Cons
- Health and Weight Loss Products

Why

Consumer Sentinel is a valuable resource. Among the organizations that contribute complaints to the database are the FTC, the Internet Crime Complaint Center, the U.S. Postal Inspection Service, state Attorneys General, Canada's PhoneBusters, and the Better Business Bureaus.

Consumer Sentinel lets you investigate activity across jurisdictions. It can be tough to pursue complaints against con artists who operate across state lines or national borders. Consumer Sentinel puts complaints from around the world at your fingertips, so you can do your job efficiently and effectively.

Consumer Sentinel enhances investigations.

- Get alerts about particular subjects or practices
- Find law enforcement agencies investigating the same targets
- Access audiotapes of fraudulent telemarketing sales pitches
- Set up a search to run periodically

How

Joining the Consumer Sentinel Network is FREE. To sign up, contact the Consumer Sentinel team at sentinel@ftc.gov or 1-877-701-9595. Your organization must sign a confidentiality agreement with the FTC before you can start using Consumer Sentinel. For more information, visit www.consumer.gov/sentinel.